

View in Browser



collectionHQ
data. insight. solutions.



Welcome

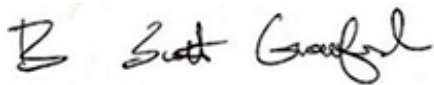
Welcome to Insight!

Since our last newsletter, summer has definitely kicked off to a great start for collectionHQ. We have welcomed on board 18 new customers and enjoyed networking with libraries from across the world by attending a series of industry events from Sydney, Australia to Bremen, Germany. Last month, we gained valuable industry insight and welcomed record numbers of librarians to our sessions at the ALA Annual Conference in Las Vegas. We were

particularly interested to hear about how collectionHQ customers San Francisco Public Library, Marin County Free library and Palos Verdes Library District are developing Data-Driven Collections at a session attended by over 200 delegates.

As we enter a new fiscal year we look forward to exciting collectionHQ enhancements. I am confident to state that these developments will differentiate our solution even further from ILS offerings and will allow our customers to do so much more than would be possible with ILS reports alone. collectionHQ is, and always will be, about Improving NOT Reporting and we pride ourselves on ensuring libraries can take the right actions efficiently to provide the best level of service to patrons.

And so, without much further ado, I hope you enjoy reading our latest news!

A handwritten signature in black ink that reads "B. Scott Crawford". The signature is written in a cursive, slightly slanted style.

B. Scott Crawford, Vice President - General Manager, collectionHQ.

Product News

On 18th August 2014 we will launch collectionHQ v 4.0. This release will bring a new, enhanced look and feel to the collectionHQ application and a new reporting engine which will help to make our action plans even more efficient and user friendly. To catch a sneak preview of collectionHQ's new look, please visit Other Resources in Academy. Please note, users will experience some system outage on the 16th and 17th August while we roll out v 4.0.

We would also like to remind customers that, as Microsoft withdraws support of older versions of Internet Explorer like IE7, collectionHQ may not continue to fully function when used by these unsupported browsers. If you are still using an outdated browser then we strongly recommend that you upgrade to a newer version.

If you have any questions, please contact support@collectionhq.com.

Customer Success Story

This month we caught up with Anne Donnellan, Manager, Technical Services at Oshawa Public Libraries, Canada. Anne has been using collectionHQ since 2012 and is delighted with the results the tool is helping her to achieve, from more efficient management of dead and grubby items, to more informed purchasing decisions. Anne shared with us the reason why she thinks it is important to use evidence with collectionHQ: "Marketing is focused on getting more people into libraries but we need to make sure that when we get them in the door that the things they want are on the shelf."



Anne Donnellan

[Click here](#) to discover more collectionHQ case studies.

Upcoming Events

September 18 | [Library of Birmingham](#)

collectionHQ Midlands Forum 2014

[Read more](#)

October 22 | [Frisco Public Library](#)

collectionHQ North Texas Forum

[Read more](#)

October 28 | [Leeds Central Library](#)

collectionHQ Yorkshire Forum 2014

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November 14 | [BMA House](#)

collectionHQ UK Forum 2014

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Top Charts

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And Finally

Sloughton Library, South Africa, attempts to break a new record.

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